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Feedback

Rod Craig

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To: "emma.watts@theenergycharter.com.au" <emma.watts@theenergycharter.com.au>

Hi,
I am currently overseas and I have had some problems viewing the presentation. Issue is with my internet. I would like to respond by asking why is the charter for. It seems to me that it is not for customers but for the companies. If it is for customers then keep it brief. It doesn't need a vision or multiple principles. There is only one principle required. Ensuring the focus on energy affordability while maintaining reliability. The companies then need to demonstrate the practical solutions on how they are going to meet this principle. If prices are not affordable and reliability is not maintained it has already been demonstrated that the media and the public will provide this feedback. It appears to me that companies do charters to demonstrate to themselves that they are doing something but all customers want are practical solutions not documentation.

Regards,
Rod Craig

Sent from my Huawei Mobile