



# Keeping the lights on in your neighbourhood

As part of our response to COVID-19 we will only perform essential planned works to maintain the safety and reliability of our electricity network. We know being without power (even for a short period) is an additional challenge right now, so we are also offering portable batteries to our electricity customers with medical needs during planned outages.

If there is a planned outage scheduled in your neighbourhood we will let you know in advance and will give you a call to discuss your individual circumstances. Read more about the support we are providing to our customers during COVID-19 here: <https://jemena.com.au/help-and-advice/covid-19#electricity>



**Supporting our Customers through COVID-19**

Jemena delivers electricity to more than 360,000 residential and business customers across Melbourne's north-west.

  
**Jemena**  
bringing energy to life