

Simple steps for a safer summer

Australians love their summers, but the season also brings dangerous storms and bushfires that can threaten lives and property, and interrupt power supply. There are a few simple steps you can take to help protect yourself, your family and your electricity supply this storm and bushfire season.



STORM CHECKLIST

- Secure loose items like garden furniture, trampolines and building materials that could become airborne in strong winds and cause damage to property and powerlines.
- Keep trees and shrubs pruned so they don't hit powerlines in high wind. Contact a trained arborist if you need support.
- Clean your gutters and check the roof for broken tiles and leaks. Get professional help when working near powerlines.
- Buy a portable mobile phone charger and keep back up batteries for torches and a radio in a safe place.
- Turn off outdoor electrical appliances at the power point and store them in a dry location where they will not get wet.
- Know the location of your fuse box and main switch (there may be more than one). Make sure it's covered to prevent water damage.
- Download the Endeavour Energy outages app and make sure your energy retailer has your mobile phone number.



BUSHFIRE CHECKLIST

- Clear gutters and garden beds of leaves and rubbish that could catch fire.
- Clear ground fuels from around the house such as dry grass, dead leaves, branches and thick undergrowth.
- Remove flammable items from near the house such as door mats, wood piles, paper boxes, hanging baskets and wooden garden furniture.
- Keep trees and shrubs pruned so they don't hit powerlines in high wind. Contact a trained arborist if you need support.
- Close-off wind drafts under the house and enclose eaves between the roof and the house.
- Download the Endeavour Energy outages app and make sure your energy retailer has your mobile phone number.

Emergency and customer support numbers

For an emergency: Triple Zero (000)

SES emergency help in storms and floods:
132 500

RFS bushfire information line:
1800 679 737

Endeavour Energy emergency line: 131 003.
Call this line if you lose power, see fallen or sparking powerlines, leaning or fallen power poles, exposed underground cables, damaged substations, kiosks or pillars